

Prakhar Prakash Bhardwaj

Senior Software Engineer, Go Group

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WORK EXPERIENCE

Senior Software Engineer

Go Group, Noida

APRIL 2021 - PRESENT

- Architecting and building scalable cloud communication centres across Europe,
- Increased the customer interaction time ratio by 25%, by implementing Whatsapp & Webchat as an additional communication channel,
- Developed data models that helped sales team in increasing the customer conversion rate by 20%,
- Reduced the deployment time by > 50%, by optimising the CI/CD pipeline.

Full Stack Engineer

Greenerace Technologies (P) Limited, Noida

JULY 2019 - APRIL 2021

- Developed Notification module to handle multi-channel notifications,
- Developed Credit Wallet module allowing users to make in-app payments,
- Developed Web Scraping and Automation System to automate login process in multiple websites,
- Restructured the backend architecture following the Microservices architectural approach.

Software Engineer

Evue Technologies (P) Limited, New Delhi

JAN 2019 - JULY 2019

- Involved in the Backend and iOS development of EvueMe Applicant App
- Integrated WebRTC framework (OpenTok) on the Client side,
- Integrated AWS Text-to-Speech (TTS) service in backend using NodeJs,
- Integrated Deep Linking for the transition from browser to app.

iOS Engineer Intern

Acme Softech (P) Limited

SEPT 2018 - NOV 2018

- Involved in the iOS development of Acme Ganna Jind for sugarcane mills,
- Developed user registration and login screen,
- Improved the UX and product design.

SKILLS

Node.js

React.js

SQL

NoSQL

Twilio

Redis

AWS

Docker

Puppeteer

CI/CD

Postman

Git

PERSONAL PROJECTS

COVID-19 API

github.com/prakharbhardwaj/covid19-API

Video chat app

github.com/prakharbhardwaj/node-webrtc-app

URL Shortener

github.com/prakharbhardwaj/url-shortener

EDUCATION

JSS Academy of Technical Education

Noida - Aug 2015 - Jun 2019

B.Tech, **Computer Science**

7.91/10 CGPA

JOURNAL PUBLICATION

Railway Track Management System based on IoT devices and Software Application

JEITR Journal - June 2019, Volume 6, Issue 6

www.jetir.org/papers/JETIR1906018.pdf